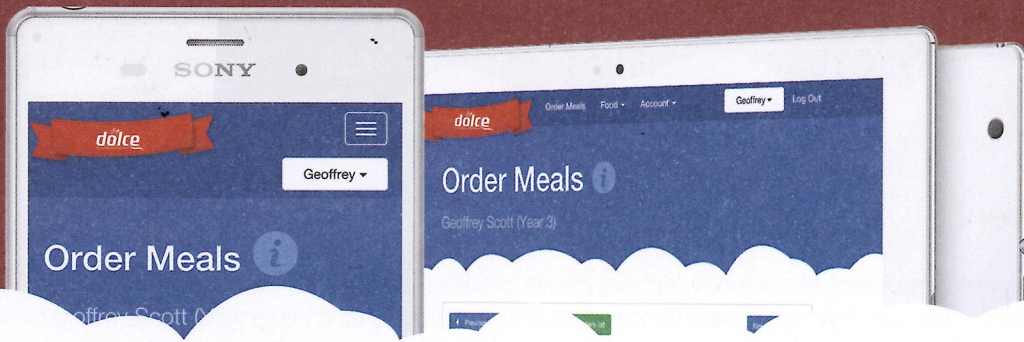


Using your account at Home



How can I request an account?

Give your email address to the school office to get a Live Kitchen account. You will receive an email from us containing your login details and a link to our website.

What if my child has allergies?

If your child has a common allergen, you can enter it on the website and Live Kitchen will help to block any unsafe options by eliminating them from pre-order. We will also inform the cook on the lunchtime screen.

How can I pay?

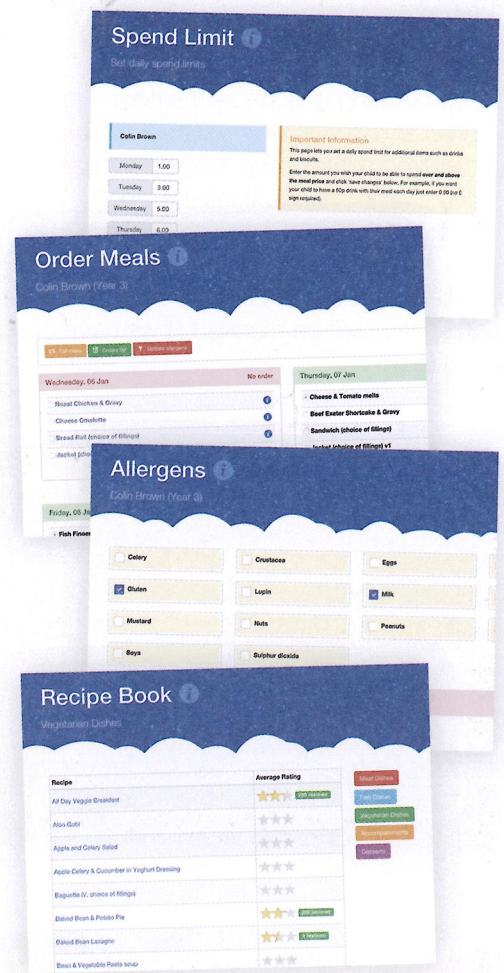
If you have any children who are not entitled to free meals, you can pay for their meals by Direct Debit as well as Debit/Credit card or via the telephone. There is a link on our site and start up is instant.
*a small charge may be incurred for telephone card payments

Can I set a spend limit? (Senior and Middle schools only)

If your school allows pupils to buy additional items at lunchtime you can set a limit on how much they spend each day.

Is there a limit to how many meals I can order?

Ordering is easy and you can order flexibly on a day to day basis or a whole term. Payment is not requested when a pre-order is placed, you can top up your account as you require. Easier still, if you sign up to Direct Debit payment will be taken automatically on a day that suits you!



Please tear off and return to the school office to get an account (if you don't already have one)

Parent Name _____

Email (write clearly!) _____

Pupil names & year groups _____